

USER'S MANUAL

ROCKY SERIES

ASH-09AIR2, ASH-12AIR2



"Original instructions"

№ WARNING

Operation and Maintenance

- •This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- •Do not connect air conditioner to multi-purpose socket. Otherwise, it may cause fire hazard.
- •Do disconnect power supply when cleaning air conditioner. Otherwise, it may cause electric shock.
- •If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not wash the air conditioner with water to avoid electric shock.
- Do not spray water on indoor unit. It may cause electric shock or malfunction.
- After removing the filter, do not touch fins to avoid injury.
- Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.

• WARNING

- Maintenance must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Do not repair air conditioner by yourself. It may cause electric shock or damage. Please contact dealer when you need to repair air conditioner.
- Do not extend fingers or objects into air inlet or air outlet. It may cause personal injury or damage.
- Do not block air outlet or air inlet. It may cause malfunction.
- Do not spill water on the remote controller, otherwise the remote controller may be broken.
- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
 - Power cord is overheating or damaged.
 - There's abnormal sound during operation.
 - Circuit break trips off frequently.
 - Air conditioner gives off burning smell.
 - Indoor unit is leaking.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.
- When turning on or turning off the unit by emergency operation switch, please press this switch with an insulating object other than metal.
- Do not step on top panel of outdoor unit, or put heavy objects. It may cause damage or personal injury.

! WARNING

Attachment

- Installation must be performed by qualified professionals.
 Otherwise, it may cause personal injury or damage.
- Must follow the electric safety regulations when installing the unit.
- According to the local safety regulations, use qualified power supply circuit and circuit break.
- Do install the circuit break. If not, it may cause malfunction.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- Including an circuit break with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload.
- Air Conditioner should be properly grounded. Incorrect grounding may cause electric shock.
- Don't use unqualified power cord.
- Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
- Properly connect the live wire, neutral wire and grounding wire of power socket.
- Be sure to cut off the power supply before proceeding any work related to electricity and safety.

WARNING

- Do not put through the power before finishing installation.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- The appliance shall be installed in accordance with national wiring regulations.
- Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.
- The air conditioner is the first class electric appliance. It
 must be properly grounding with specialized grounding
 device by a professional. Please make sure it is always
 grounded effectively, otherwise it may cause electric shock.
- The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- The grounding resistance should comply with national electric safety regulations.
- The appliance must be positioned so that the plug is accessible.
- All wires of indoor unit and outdoor unit should be connected by a professional.
- If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

! WARNING

- For the air conditioner with plug, the plug should be reachable after finishing installation.
- For the air conditioner without plug, an circuit break must be installed in the line.
- If you need to relocate the air conditioner to another place, only the qualified person can perform the work. Otherwise, it may cause personal injury or damage.
- Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.
- The indoor unit should be installed close to the wall.
- Instructions for installation and use of this product are provided by the manufacturer.

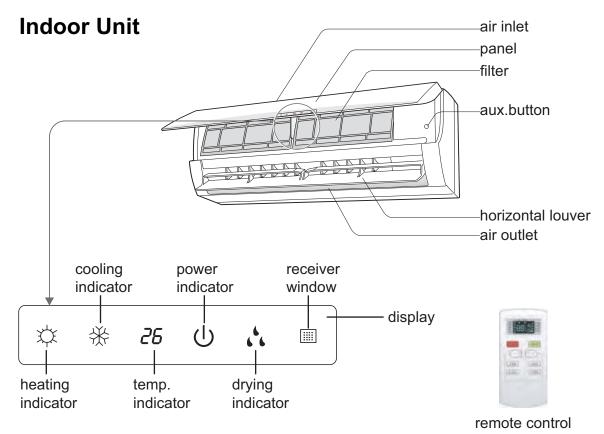
Working temperature range

	Indoor side DB/WB($^{\circ}$ C)	Outdoor side DB/WB(℃)
Maximum cooling	32/23	48/26
Maximum heating	27/-	24/18

NOTICE:

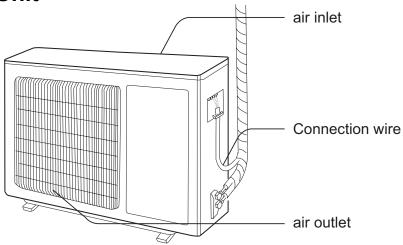
• The operating temperature range (outdoor temperature): for cooling is -15 $^{\circ}$ C ~ 48 $^{\circ}$ C; for heating is -15 $^{\circ}$ C ~ 24 $^{\circ}$ C.

Parts name



(Display content or position may be different from above graphics, please refer to actual products)





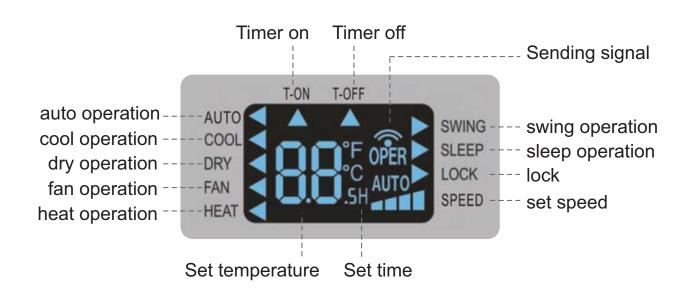
NOTICE:

Actual product may be different from above graphics, please refer to actual products.

Buttons on remote controller



Introduction for icons on display screen



Introduction for buttons on remote controller

Note:

- When power is connected(stand by condition), you can operate the air conditioner through the remote controller.
- When unit is on, each time you press the button on remote controller, the sending signal icon " on the display of remote controller will blink once. If the air conditioner gives out a beep sound, it means the signal has been sent.
- When unit is off, set temperature will be displayed on the remote controller (If the light of indoor unit display is turned on, the corresponding icon will be displayed); When unit is on, it will display the icon of the on-going function.

1 ON/OFF button

Press this button to turn unit on/off.

2 MODE button

Pressing this button once can select your required mode circularly as below (the corresponding icon "<" will be lit up after the mode is selected):

- When selecting auto mode, air conditioner will operate automatically according to ambient temperature. Set temperature can't be adjusted and won't be displayed either. Press FAN button to adjust fan speed.
- When selecting cool mode, air conditioner will operate under cool mode. Then press + or - button to adjust set temperature. Press FAN button to adjust fan speed.
- When selecting dry mode, air conditioner will operate at low fan speed under dry mode. In dry mode, fan speed can't be adjusted.
- When selecting fan mode, air conditioner will operate in fan mode only. Then press FAN button to adjust fan speed.
- When selecting heat mode, air conditioner will operate under heat mode. Then
 press + or button to adjust set temperature. Press FAN button to adjust fan speed.
 (Cooling only unit can't receive heating mode signal. If set HEAT mode by remote
 controller, press ON/OFF button can't turn on the air conditioner.)

3 + / - button

- Pressing + or button once will increase or decrease set temperature by 1°F(°C).
 Hold + or button for 2s, set temperature on remote controller will change quickly.
 Release the button after your required set temperature is reached.
- When setting Timer On or Timer Off, press + or button to adjust the time. (See TIMER Button for setting details)

Introduction for buttons on remote controller

4 FAN button

Pressing this button can select fan speed circularly as: AUTO, SPEED 1 (___), SPEED 2 (__1), SPEED 3 (__11), SPEED 4 (__111).



Note:

- Under Auto speed, air conditioner will select proper fan speed automatically according to ambient temperature.
- Fan speed can't be adjusted under Dry mode.

5 SWING button

Press this button to turn on up&down air swing.

6 SLEEP button

Under Cool, Heat and Dry mode, press this button to turn on Sleep function. Press this button to cancel Sleep function. Under Fan and Auto mode, this function is unavailable.

7 TIMER button

- When unit is on, press this button to set Timer Off. T-OFF and H icon will be blinking. Within 5s, press + or - button to adjust the time for Timer Off. Pressing + or - button once will increase or decrease the time by 0.5h. Hold + or - button for 2s, time will change quickly. Release the button after your required set time is reached. Then press TIMER button to confirm it. T-OFF and H icon will stop blinking.
- When unit is off, press this button to set Timer On. T-ON and H icon will be blinking. Within 5s, press + or button to adjust the time for Timer On. Pressing + or button once will increase or decrease the time by 0.5h. Hold + or button for 2s, time will change quickly. Release the button after your required set time is reached. Then press TIMER button to confirm it. T-ON and H icon will stop blinking.
- Cancel Timer On/Off: If Timer function is set up, press TIMER button once to review the remaining time. Within 5s, press TIMER button again to cancel this function.

Introduction for buttons on remote controller

Note:

- Range of time setting is: 0.5~24h
- The interval between two motions can't exceed 5s, otherwise the remote controller will exit setting status.

Function introduction for combination buttons

Child lock function

Press "+" and "-" buttons simultaneously can turn on or turn off child lock function. When child lock function is started up, LOCK indicator on remote controller is ON. If you operate the remote controller, remote controller won't send signal.

Temperature display switchover function

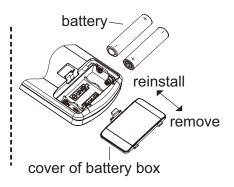
Under OFF status, press "-" button and "MODE" button simultaneously can switch between "C and "F.

Operation guide

- **1.** After putting through the power, press "ON/OFF" button on remote controller to turn on the air conditioner.
- **2.** Press "MODE" button to select your required mode: AUTO, COOL, DRY, FAN, HEAT.
- **3.** Press "+" or "-" button to set your required temperature. (Temperature can't be adjusted under auto mode).
- **4.** Press "FAN" button to set your required fan speed: auto, low, medium and high speed.
- 5. Press "SWING" button to select fan blowing angle.

Replacement of batteries in remote controller

- 1. Press the back side of remote controller on the spot marked with " ", and then push out the cover of battery box along the arrow direction.
- 2. Replace two No.7 (AAA 1.5V) dry batteries and make sure the positions of + and- polar are correct.
- 3. Reinstall the cover of battery box.

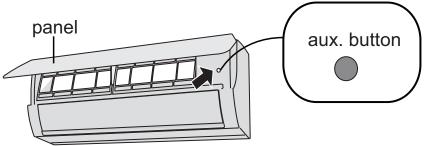




- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 8m, and there should be no obstacles between them.
- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don't use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there's no display, please replace batteries.

Emergency operation

If remote controller is lost or damaged, please use auxiliary button to turn on or turn off the air conditioner. The operation in details are as below: As shown in the fig. Open panel, press aux. button to turn on or turn off the air conditioner. When the air conditioner is turned on, it will operate under auto mode.



WARNING:

Use insulated object to press the auto button

Clean and maintenance

MARNING

- Turn off the air conditioner and disconnect the power before cleaning the air conditioner to avoid electric shock.
- Do not wash the air conditioner with water to avoid electric shock.
- Do not use volatile liquid to clean the air conditioner.

Clean surface of indoor unit

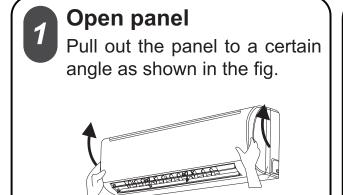
When the surface of indoor unit is dirty, it is recommended to use a soft dry cloth or wet cloth to wipe it.

NOTICE:

• Do not remove the panel when cleaning it.

Clean and maintenance

Clean filter



Remove filter
Remove the filter as indicated in the fig.

Clean filter
Use dust catcher or water to clean the filter.
When the filter is very dirty, use the water (below 45°C) to clean it, and then put it in a shady and cool place to dry.



♠ WARNING

- The filter should be cleaned every three months. If there is much dust in the operation environment, clean frequency can be increased.
- After removing the filter, do not touch fins to avoid injury.
- Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.

Clean and maintenance

NOTICE: Checking before use-season

- 1. Check whether air inlets and air outlets are blocked.
- 2. Check whether circuit break, plug and socket are in good condition.
- 3. Check whether filter is clean.
- 4. Check whether mounting bracket for outdoor unit is damaged or corroded. If yes, please contact dealer.
- 5. Check whether drainage pipe is damaged.

NOTICE: Checking after use-season

- Disconnect power supply.
- 2. Clean filter and indoor unit's panel.
- 3. Check whether mounting bracket for outdoor unit is damaged or corroded. If yes, please contact dealer.

Notice for recovery

- 1. Many packing materials are recyclable materials. Please dispose them in appropriate recycling unit.
- 2. If you want to dispose the air conditioner, please contact local dealer or consultant service center for the correct disposal method.

General phenomenon analysis

Please check below items before asking for maintenance. If the malfunction still can't be eliminated, please contact local dealer or qualified professionals.

Phe	nomenon	Check items	Solution
		 Whether it's interfered severely (such as static electricity, stable voltage)? 	
		 Whether remote controller is within the signal receiving range? 	 Signal receiving range is 8m.
	oor unit	Whether there are obstacles?	Remove obstacles.
can't receive remote controller's signal or remote controller has no action.	note troller's	 Whether remote controller is pointing at the receiving window? 	 Select proper angle and point the remote controller at the re- ceiving window on indoor unit.
	note troller	 Is sensitivity of remote contro- ller low; fuzzy display and no display? 	 Check the batteries. If the power of batteries is too low, please replace them.
		 No display when operating remote controller? 	 Check whether remote cont- roller appears to be damaged. If yes, replace it.
		Fluorescent lamp in room?	Take the remote controller close to indoor unit.
			Turn off the fluoresent lamp and then try it again.
		 Air inlet or air outlet of indoor unit is blocked? 	Eliminate obstacles.
No air emitted from indoor unit	 Under heating mode, indoor temperature is reached to set temperature? 	 After reaching to set temper- ature, indoor unit will stop bl- owing out air. 	
	ndoor	Heating mode is turned on just now?	 In order to prevent blowing out cold air, indoor unit will be started after delaying for sev- eral minutes, which is a nor- mal phenomenon.

Phenomenon	Check items	Solution
	Power failure?	Wait until power recovery.
	• Is plug loose?	Reinsert the plug.
	 Circuit break trips off or fuse is burnt out? 	 Ask professional to replace circuit break or fuse.
Air condit- ioner can't	Wiring has malfunction?	• Ask professional to replace it.
operate	 Unit has restarted immediately after stopping operation? 	Wait for 3min, and then turn on the unit again.
	 Whether the function setting for remote controller is correct? 	Reset the function.
Mist is emitted from indoor unit's air outlet • Indoor temperature and huidity is high?		Because indoor air is cooled rapidly. After a while, indoor temperature and humidity will be decrease and mist will disappear.
Set temper- ature can't	 Unit is operating under auto mode? 	Temperature can't be adjusted under auto mode. Please switch the operation mode if you need to adjust temperature.
be adjusted	 Your required temperature exceeds the set temperature range? 	• Set temperature range: 16℃ ~30℃.
	Voltage is too low?	Wait until the voltage resumes normal.
Cooling	• Filter is dirty?	Clean the filter.
(heating) effect is not good.	Set temperature is in proper range?	 Adjust temperature to proper range.
	• Door and window are open?	Close door and window.

Phenomenon	Check items	Solution
Odours are emitted	 Whether there's odour source, such as furniture and cigarette, etc. 	Eliminate the odour source.Clean the filter.
Air conditio- ner operates abnormally	Whether there's interference, such as thunder, wireless devices, etc.	Disconnect power, put back power, and then turn on the unit again.
Outdoor unit has vapor	Heating mode is turned on?	 During defrosting under heating mode, it may generate vapor, which is a normal phenomenon.
"Water flowing" noise	 Air conditioner is turned on or turned off just now? 	The noise is the sound of refrigerant flowing inside the unit, which is a normal phenomenon.
Cracking noise	Air conditioner is turned on or turned off just now?	This is the sound of friction caused by expansion and/or contraction of panel or other parts due to the change of temperature.

Error Code

 When air conditioner status is abnormal, temperature indicator on indoor unit will blink to display corresponding error code. Please refer to below list for identification of error code.



Above indicator diagram is only for reference. Please refer to actual product for the actual indicator and position.

Error code	Troubleshooting		
Heating indicator ON 10s OFF 0.5s	Means defrosting status. It's the normal phenomenon.		
E5	It can be eliminated after restarting the unit. If not , please contact qualified professionals for service.		
U8	It can be eliminated after restarting the unit. If not,please contact qualified professionals for service.		
H6	It can be eliminated after restarting the unit. If not,please contact qualified professionals for service.		
C5	Please contact qualified professionals for service.		
F1	Please contact qualified professionals for service.		
F2	Please contact qualified professionals for service.		

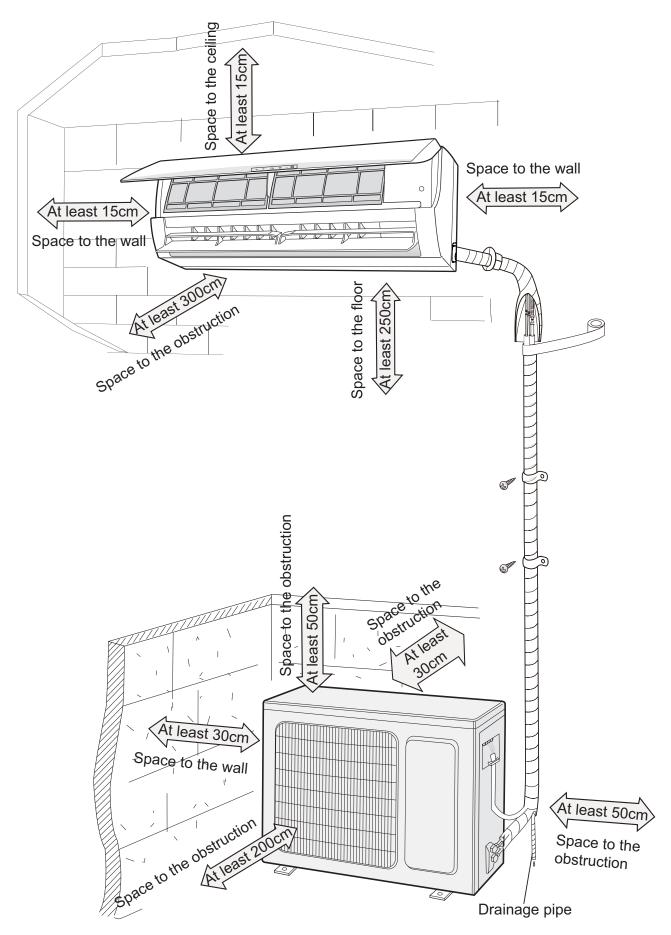
Note:If there're other error codes, please contact qualified professionals for service.



WARNING

- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
 - Power cord is overheating or damaged.
 - There's abnormal sound during operation.
 - Air switch trips off frequently.
 - Air conditioner gives off burning smell.
 - Indoor unit is leaking.
- Do not repair or refit the air conditioner by yourself.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.

Installation dimension diagram



Selection of installation location

Basic requirement

Installing the unit in the following places maycause malfunction. If it is unavoidable, please consult the local dealer:

- 1. The place with strong heat sources, vapors, flammable or explosive gas, or volatile objects spread in the air.
- 2. The place with high-frequency devices (such as welding machine, medical equipment).
- 3. The place near coast area.
- 4. The place with oil or fumes in the air.
- 5. The place with sulfureted gas.
- 6.Other places with special circumstances.
- surroundings of a laundry a bath a shower or a swimming pool.

Indoor unit

- 1. There should be no obstruction near air inlet and air outlet.
- 2. Select a location where the condensation water can be dispersed easily and won't affect other people.
- 3. Select a location which is convenient to connect the outdoor unit and near the power socket.
- 4. Select a location which is out of reach for children.
- 5. The location should be able to withstand the weight of indoor unit and won't increase noise and vibration.
- 6. The appliance must be installed 2.5m above floor.
- 7.Do not use the unit in the immediate 7. Don't install the indoor unit right above the electric appliance.
 - 8. Please try your best to keep way from fluorescent lamp.

Outdoor unit

- 1. Select a location where the noise and outflow air emitted by the outdoor unit will not affect neighborhood.
- 2. The location should be well ventilated and dry, in which the outdoor unit won't be exposed directly to sunlight or strong wind.
- 3. The location should be able to withstand the weight of outdoor unit.
- 4. Make sure that the installation follows the requirement of installation dimension diagram.
- 5. Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.

Requirements for electric connection

Safety precaution

- 1. Must follow the electric safety regulations when installing the unit.
- 2. According to the local safety regulations, use qualified power supply circuit and circuit break.
- 3. Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
- 4. Properly connect the live wire, neutral wire and grounding wire of power socket.
- 5. Be sure to cut off the power supply before proceeding any work related to electricity and safety.
- 6. Do not put through the power before finishing installation.
- 7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 8. The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- 9. The appliance shall be installed in accordance with national wiring regulations.
- 10.Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only

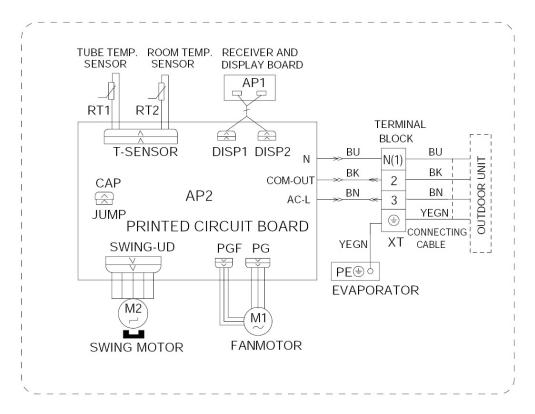
Grounding requirement

- 1. The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- 2. The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- 3. The grounding resistance should comply with national electric safety regulations.
- 4. The appliance must be positioned so that the plug is accessible.
- 5. An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- 6. Including an circuit break with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

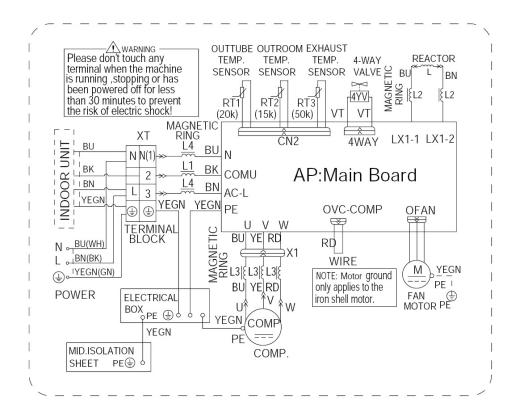
Air-conditioner	Circuit break capacity
09K	10A
12K	10A
(

ELECTRIC SCHEMATIC DIAGRAM

ASH-09AIR2 / ASH-12AIR2 indoor unit



ASH-09AIR2 / ASH-12AIR2 outdoor unit



RATING LABEL

SPLIT AIR CONDITIONER INDOOR UNIT

Model ASH-09AIR 220-240V~ Rated Voltage Rated Frequency 50Hz 2500W **Cooling Capacity** 2750W **Heating Capacity** Air Flow Volume $500 \text{m}^3/\text{h}$ Sound Pressure Level(H) 34dB(A) Weight 8.5kg Manufactured Date

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ISO9001

Sinclair Corporation Ltd, 1-4 Argyll St., London, UK



SINCLOIR® AIR CONDITIONER OUTDOOR UNIT

Model	ASH-09AIR		
Rated Voltage	220-240V~	Cooling Capacity	2500W
Rated Frequency	50Hz	Heating Capacity	2750W
Climate Type	T1	Cooling Power Input Heating Power Input	800W
Weight	27kg		
Isolation	I		780W
Refrigerant	R410A	Cooling Rated Input	1300W
Refri. Charge	0.7kg	Heating Rated Input	1400W
Sound Pressure Level			50dB(A)
Maximum Allowable Pressure			4.3MPa
Operating Pressure (Discharge Side/Suction Side)			4.3/2.5MPa
Manufactured Date		Moisture Protection	IP24

Contains fluorinated greenhouse gases covered by the Kyoto Protocol

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Sinclair Corporation Ltd, 1-4 Argyll St., London, UK

SPLIT AIR CONDITIONER INDOOR UNIT

Model ASH-12AIR Rated Voltage 220-240V~ Rated Frequency 50Hz 3200W **Cooling Capacity** 3400W **Heating Capacity** Air Flow Volume $500 \,\mathrm{m}^3/\mathrm{h}$ Sound Pressure Level(H) 34dB(A) Weight 8.5kg Manufactured Date

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SINCLOIR® AIR CONDITIONER OUTDOOR UNIT

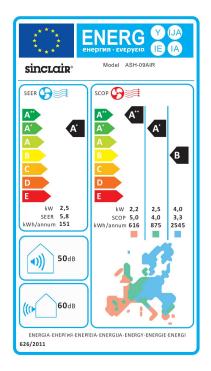
Model	ASH-12AIR		
Rated Voltage	220-240V~	Cooling Capacity	3200W
Rated Frequency	50Hz	Heating Capacity	3400W
Climate Type	T1	Cooling Power Input Heating Power Input	1020W
Weight	31kg		995W
Isolation	I		
Refrigerant	R410A	Cooling Rated Input	1400W
Refri. Charge	0.85kg	Heating Rated Input	1500W
Sound Pressure Level			51dB(A)
Maximum Allowable Pressure			4.3MPa
Operating Pressure (Discharge Side/Suction Side)			4.3/2.5MPa
Manufactured Date Moisture Protection			IP24

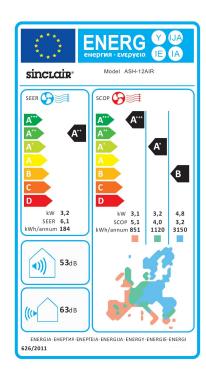
Contains fluorinated greenhouse gases covered by the Kyoto Protocol

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NOTE CONCERNING PROTECTION OF ENVIRONMENT



This product must not be disposed of via normal household waste after its service life, but must be taken to a collection station for the recycling of electrical and electronic devices. The symbol on the product, the operating instructions or the packaging indicate such disposal procedures. The materials are recyclable in accordance with their respective symbols. By means of re-use, material recycling or any other form of recycling old appliances you are making an important contribution to the protection of our environment. Please ask your local council where your nearest disposal station is located.

INFORMATION CONCERNING USED REFRIGERANT MEDIUM

This unit is containing fluorinated gases included in the Kyoto protocol. The maintanance and the liquidation must be carried out by qualified personel.

Type of refrigerant: R410A

The composition of the cooling medium R410A: (50% HFC-32, 50% HFC-125)

The quantity of the refrigerant: please see the unit label.

The value GWP: 2088

GWP = Global Warming Potential

In case of quality problem or other please contact your local supplier or authorized service center.

Emergency number: 112

PRODUCER

Producer: SINCLAIR CORPORATION Ltd., 1-4 Argyll St., London W1F 7LD, UK, www.sinclair-eu.com This product was manufactured in China (Made in China).

REPRESENTATIVE, TECHNICAL SUPPORT

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